



**Social Networking for Social Services
Labour Market Partnership Project
Coordinating to Bring Low-Literacy and Marginalized Clients Employment
Thursday, June 6, 2013**

23 evaluation responses received

Pre Evaluation

**1. What do you hope to get out of today's session? What are your expectations for the day?
(please describe below)**

- Learning at least one new agency contact to go forward.
- Better appreciation of community partners services and how it touches our clients
- 6 - Put faces to some names. Learn more about other agencies; other services available to our learners.
- Meet personnel from agencies who I have not met before, renew acquaintances & update info re: programs
- What is available to the clients I serve in Bruce County that I don't know about already
- To meet other service providers, learn what they do, tell them what we do. Build great partnerships!
- To get to know some additional resources and supports for the program that I facilitate. Also to be able to give more info to the participants that I directly work with.
- To hear about other agencies and programs in our area
- To know what each organizations does. To make connections and work together in improving learning/job experience and opportunities
- What resources to connect with to help people solve employment and other issues that come up with them.
- Get a bit more information on services available in Grey Bruce
- Gathering information for our guidance counsellors/high schools about services in the area
- How to better serve my adult learners, to see what's out there for Information and Referral
- Networking to better support clients
- Gain knowledge about service offered by community partners that will assist in my role as a caseworker
- A better understanding of the supports and services available in our community and to meet and develop connections with the people who deliver these
- I hope to learn more about local services for out clients @ OW, to generally learn new things. To educate others about my role
- Greater awareness of programs and opportunities in Grey and Bruce that will be helpful for transitioning students (who have challenges) from secondary school to the community

Four County Labour Market Planning Board Information	1 (Not Useful at All)	2	3	4 (Very Useful)
	2 – 10 %		5– 23%	14 – 66%
	Interesting but not directly useful to the work I do		Only because it was a repeat for me	
Canadian Mental Health Association (CHMA) Information	1 (Not Useful at All)	2	3	4 (Very Useful)
		1 – 5%	3 – 15%	16 – 80%
		Already familiar with program		
Bruce Grey United Way Information	1 (Not Useful at All)	2	3	4 (Very Useful)
		1- 4%	8 – 35%	14 – 61%
		Already familiar with program	Only because I was familiar with the information	
Case Study Networking Activity	1 (Not Useful at All)	2	3	4 (Very Useful)
		1 – 5%	10 – 55% 1-3.5	8 – 40%
			Only because I was familiar with the information	

Comments:

I could see this being very useful. I had a problem with the noise level. The background noise was too loud for me. I couldn't hear myself talking and therefore found it hard to concentrate.

5. Were there organizations you wanted to speak to that weren't at today's event? If yes, please list the organizations that were missing from today's event.

- Habitat for Humanity
- 5- BWDSB
- 4 - Public Health
- 4 - CAS
- 2 - Keystone- mental health for children
- 2 - Legal Aid/Family Support Clinic
- OPP (they offer no cost presentations)
- Choices

- Grey Count Services
- 2 - Youth addictions/adult addictions
- Bruce County Library
- M'Wikwedong
- Metis representative
- Men's program, women's shelters, Grey County Housing

6. On a scale of 1 to 4 (4 being “to a great extent” and 1 being “not at all”), to what extent has your level of knowledge about community programs and services increased as a result of this session?

1 Not at All	2	3	4 To a Great Extent
	1 – (2.5) – 5%	11 – 50%	10 – 45%

7. If there are other presenters you would like to hear or topics you would like to learn about please list them below.

Some of the ones on the sheets (case studies), CARS/Backpack; Dave Barratt-OYAP, Gambling & Addictions; School boards and services they offer to students; Bruce County Community Fund; 2 - ALC, Georgian College; Children's Mental Health Services; Bridges Out of Poverty; Family Y, vpi; I would like more information about QUILL and the services they provide

8. Would you recommend that an event like this be held in the future? (please select one response below)

- 20 Yes
- No
- Don't Know

If yes:

How often should this type of event be held?

- 2-4 times per year
- Spring and Fall
- 9 – Annually/Yearly
- 2 - Twice per year
- 2 - Every 2 years
- 2 - Once or twice a year
- Yearly or every couple of years
- 2 years or 18 months
- 12-16 months, yearly- get way to gel updates or change made within Grey-Bruce
- 2-3 years

Who would you recommend attend an event like this in the future? (please check all responses that apply)

- 21 - New staff , anyone who touches a client
- 14 - Seasoned staff (for updates)
- 4 - Other (please specify): Job Developers, placement workers; Managers who don't have caseloads and may have lost touch with what is out there; Student Services in High School; repeat for specific audiences i.e. educators
- Don't Know

21 Name the most significant learning that you will take away from today's session.

- The Big Picture of the Case Studies and Speed dating
- There is a great deal of support and resources available to families in Grey and Bruce. It's good to know more about their offerings.
- Value other's commitment
- New contacts
- Great networking
- How to refer to different agency's Pathways info
- The opportunity to meet and put a face to many of the organizations/services who work/exist within our communities
- Urgent Response Team – Fabulous program, not much needed
- We all have a common goal. That I still have a lot to learn as to who does what – a bit confusing when several organizations offer the same services.
- Connections
- Learning where clients can go for help and the paths they can take within the community.
- Usually I attend events with services for children 0-6 years and families (for example – Let's Grow), this was a much more broad range of services so I learned a lot! There are other community coordination events. Awareness of these and/or co-ordination with them might be helpful.
- Mental Health – suicide questionnaire
- How many services there are out there
- Learn about and reminded of the service coordination of the services in Grey/Bruce
- How to “move” or “assist” clients within Grey/Bruce
- Case studies and networking
- Additional services various organizations offer
- Contacts and a better understanding of services, CARS program, the fact that vpi has dental benefits!
- How much organizations do with little
- Canadian Mental Health – New Crisis Intervention program

22 What other comments do you have?

- Fabulous; Great day; very enjoyable
- Room was very cold, Excellent lunch
- A Great Day! Very well planned out, very informative.
- Thanks for organizing this worthwhile day!
- Good job
- I saw three people from the same organization. Better place people on the speed dating line would mean that you see each organization. Kitchen very loud (even dishwasher) but food excellent

- Provide more time for speed networking; the case study networking was very solutions focused. 😊 One case study per group would have been adequate.