

## Information and Referral Report

Prepared by		Sara Gill			August 14, 2013	
Personal Background						
Name		Susie Q	Phone	905-555-5555		
Email Address <u>Su</u>		SusieQ@gmail.com				
Verbal Authorization to Share with Referring Agency			Y			
Income		Employed	Other	N/A		
Grade Completed		Grade 12 or equivalent	Details	Rushed to complete Grade 12 as she missed a lot of the year so		
		(GED/ACE) too		took Esse	took Essential and Locally Developed credits.	
Relevant		Susie lives in Stoney Creek and would like to upgrade and take credits close to home if possible. She is				
Information		working varying shifts so will have to fit her school schedule around that.				
Employment Goal		Insurance Agent (NOC 6231)				
Education Goal		Credit Upgrades, Insurance Diploma (Mohawk College - January 2014 start)				
Notes Susie feels that she needs som		Susie feels that she needs some u	upgrading before going back into credit studies.			
Needed	Referra	Options			Agency	Phone
✓	Literacy and Basic Skills (LBS)				St. Charles Adult and	905-577-0555
	Refer clients who <ul><li>require upgrading based on literacy screen</li></ul>			Continuing Education		
		port difficulty with reading, writin	$\mathcal{C}$		(Centralized Intake, Multiple	
		e unsure of their skills			Locations)	