

Strategy 9 – Educational Planning Assessment Tool Pilot

Client Follow-Up Summary

We received feedback from 9 of 22 pilot participants (41%).

Clients were called 2 weeks after their assessment date. They are called up to 3 times in order to make contact. Answers are summarized below.

Background Interview

1. Please share your thoughts about your background interview.
 - a. no comments (5)
 - b. pretty good
 - c. it went smoothly and ABEA staff were easy to talk to
 - d. good, informative, found out things about myself and helped confirm stuff I didn't know about myself, good information
 - e. found it easy

Assessment Activities

2. Please rate the following statements.

Statement	Strongly Agree or Agree
The employment surveys helped me to see if this goal is right for me.	89%
The directions for the activities were easy to understand.	100%
Doing the activities allowed me to see the current skill level I have.	78%
Doing the activities allowed me to consider further training I may need or want to take.	67%

Action Planning and Report

3. Please rate the following statements.

Statement	Strongly Agree or Agree
The employment information helped me to better understand my employment goal (skills needed, future outlook, wages, etc.).	78%
The assessment results helped me to understand my skills and what upgrading is needed to reach my goals.	89%
The action plan was clear and easy to understand.	89%
The action plan helped me to see the steps to reach my goals.	89%
The action plan gave me program information to help make informed decisions about my next steps.	89%

4. Is there anything else you would like to say about the assessment (either benefits or challenges)?

- a. pretty good, helpful
- b. pretty straight forward
- c. no follow up from external agencies
- d. all beneficial - came up with skill sets I didn't know I had, made me realize things I can do and opened my eyes to new things
- e. nice recommended college course
- f. nothing (4)

5. Do you see value in having other people go through the assessment process?

Please explain.

- a. yes (5) - jumping off the point, really valuable, they can find out what program is good for them
- b. nothing
- c. unsure