



Join the Pop Up PD for Literacy Educators committee for a valuable new webinar:

Understanding the LBS Detailed Service Quality (DSQ) Report 64

Thursday, September 23, 2021 from 2:00 to 3:30 pm EST

The monthly EOIS-CaMS “DSQ Report 64” contains a great deal of information about the LBS performance measures and the service quality standard for which service providers are accountable to the Ministry. Join this webinar to learn more about reading and interpreting the DSQ data and applying the information to your own LBS program. Bring a recent copy of your own DSQ Report 64 so that you can follow along in the context of your own program’s performance.

Register in advance at: https://echannel-contactnorth.zoom.us/webinar/register/WN_LfTv8a7wQeikn31L2NF1g

ASL Interpretation for this webinar is being provided thanks to support from Deaf Literacy Initiative.



Webinar Presenter **Robyn Cook-Ritchie** is the Executive Director at Laubach Literacy Ontario (LLO). Her consulting company RCR Consulting has focused on adult literacy for the past two decades working with literacy organizations across the province on research and development projects and practitioner training. She also coordinates the Literacy and Basic Skills and Language Instruction for Newcomers to Canada programs at the Grand Erie District School Board.

About Pop Up PD:

Pop Up PD was developed for LBS practitioners by a committee of the Learning Networks of Ontario (LNO), the Provincial Support Organizations of Ontario (PSOL), and e-Channel. Our goal is to provide free PD (Professional Development) opportunities to literacy educators via topical webinars. Technical Support is provided by Contact North. The work of the Pop Up PD committee is funded by the Ontario Ministry of Labour, Training and Skills Development.

You can learn more about the Pop Up PD at <https://learningnetworks.ca/resources-publications/popuppd/>



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