

Targeted Training in Ontario through LBS 2019

Targeted training refers to any specific, short term training. For example, 6 weeks of apprenticeship math, 3 months of soft skills training, etc. Targeted training may be for specific audiences, for example, OW, youth, or older workers.

Target Audience LBS Practitioners/Administrators

Purpose To gather information about targeted training programs for use in your classroom

This document is a list of targeted training programs that has been developed by agencies across the province. These developers are willing to discuss and share materials from their programs. If you have an interest in learning more about any of the programs listed here, connect directly with the developer.

To add/remove information from this document please contact

Sara Gill 905-527-2222

director@abea.on.ca



You can find the list of Targeted Training at www.learningnetworks.ca.

Please provide feedback on the list with this very short survey (open until March 31, 2019)

https://www.surveymonkey.com/r/8LJLQ9Y

| Type of Training | Program Name | Agency |
|--------------------|---|--------------------------------------|
| Academic Upgrading | Budgeting Basics | Avon Maitland DSB |
| | Budgeting for the 21st Century | Laubach Literacy Ontario |
| | <u>Credit Preparation</u> | Centre for Lifelong Learning, London |
| | | District Catholic School Board |
| | <u>Financial Literacy</u> | Niagara Regional Native Centre |
| | Financial Literacy Modules | Adult Basic Education Association |
| | LBS/BOLD | St. Charles Adult and Continuing |
| | | Education Centres |
| | Reaching to Succeed | Niagara Regional Native Centre |
| Computer Training | Basic computer training: 10 week | Lakeshore Adult Learning, LAMP CHC |
| | curriculum for beginners | |
| | Computer Basics | Centre for Lifelong Learning, London |
| | | District Catholic School Board |
| | Computer Job Readiness | Lambton Kent District School Board |
| | | |
| | Computers training (either for seniors or | Aamjiwnaang Adult Education program |
| | for employment purposes) | |
| | Desktop Publishing | Valley Adult Learning Association |
| | <u>Digital Basics</u> | Bridges To Success |

| Type of Training | Program Name | Agency |
|------------------|--|--|
| | <u>Digital Technology</u> | Niagara Catholic District School Board |
| | How to Use Your Smartphone | Huntsville YMCA LBS Program |
| | Introduction to Digital Technology | Valley Adult Learning Association |
| | Job Searching in the Digital World | Unemployed Help Centre- called |
| | <u>Presentations</u> | Valley Adult Learning Association |
| | Reverse Mentoring - Digital Literacy | Literacy Link Niagara |
| | Social Media 101 (Facebook, Twitter, | Community Literacy of Ontario |
| | Pinterest, LinkedIn, YouTube, etc.) | |
| | Word Processing | Valley Adult Learning Association |
| Soft Skills | Conflict Resolution | Avon Maitland DSB |
| | Essential Skills for Parenting | Bridges To Success |
| | Four Directions: Anishinaabe Self-Growth | Aamjiwnaang Adult Education program |
| | program | |
| | Gift of Self-Esteem | Niagara Regional Native Centre |
| | Improve Your Public Speaking Skills | St. Charles Adult & Continuing |
| | | Education |
| | Indigenous Women's Roles- | Ontario Native Literacy Coalition |
| | <u>Haudenosaunee Perspective</u> | |
| | INTAKE-Action Plan and Level One | Centre for Lifelong Learning, London |

| Type of Training | Program Name | Agency |
|-----------------------------|---------------------------------------|--|
| | Learning | District Catholic School Board |
| | Self-Management/Self-Direction | Niagara Regional Native Centre |
| | Return to Work Upgrading Program | Literacy Link Niagara |
| | Working on My Own: Managing Myself | Laubach Literacy Ontario |
| | Working on My Own: Personal Learning | Laubach Literacy Ontario |
| | Styles and Goal Setting | |
| | Working on My Own: Problem Solving | Laubach Literacy Ontario |
| | and Critical Thinking | |
| | Working on My Own: Time Management | Laubach Literacy Ontario |
| | and Organization | |
| Workplace Specific Training | <u>Customer Service Essentials</u> | Avon Maitland DSB |
| | Introduction to Office Administration | Valley Adult Learning Association |
| | Apprenticeship Answers | Literacy Link Niagara |
| | Overview of 15 Occupational Curricula | Community Literacy of Ontario |
| | <u>Used in LBS Agencies</u> | |
| | Retail Program | The Literacy Group |
| | Service à la clientele | Le centre Moi j'apprends |
| Pre-employment | Apprenticeship Support | Valley Adult Learning Association |
| | Communications for the Employment | Algonquin College, Smiths Falls Centre |

| Type of Training | Program Name | Agency |
|--------------------|---|--------------------------------------|
| | <u>Pathway</u> | |
| | Employment and Pre-Apprenticeship | Centre for Lifelong Learning, London |
| | Readiness Program | District Catholic School Board |
| | Exploring Apprenticeship | Avon Maitland DSB |
| Training in French | Online Training (in French it's called F@D) | ABC Communautaire |
| | Perspective Emploi | Programme de prestation de services |
| | | d'AFB |
| Other | <u>Driver's Education</u> | Niagara Regional Native Centre |
| | G1 Literacy Prep | Hamilton-Wenworth District School |
| | | Board (HWDSB) |

| Targeted Training | Financial Literacy Modules |
|-----------------------------|---|
| Training Description | The Adult Basic Education Association (ABEA) has released 3 financial literacy modules. |
| | These modules are free to use for community practitioners for a wide range of audiences. |
| Development Details | All materials were developed using the Learning Networks of Ontario Clear Writing |
| | Guidelines. |
| | The following workshops were developed |
| | a) Budgeting - You and Your Money |
| | b) Credit and Debt |
| | c) Banks and Credit Unions Helping You |
| | These materials were piloted by 3 community agencies and are now being delivered again by |
| | two of the pilot agencies (one in French, one in English). |
| Developed by | Regional Network |
| Contact Information | Adult Basic Education Association |
| | Sara Gill |
| | 905-527-2222 |
| | director@abea.on.ca |
| | https://abea.on.ca/practitioner-resources/ |
| Entrance Criteria | N/A (learners will work through the information with the presenter - activities may need to |
| | be completed 1:1 for those not comfortable completing Level 2 tasks). |
| Audiences for this training | Target audiences could include those who(se) |
| | 6 |

| | are living on social assistance |
|----------------------------|--|
| | have low income levels or are on a fixed |
| | struggle with budgeting and debt levels |
| | want to learn more about managing finances |
| | First language is not English |
| Delivery details | All materials are available in English and French |
| Type of delivery | ⊠ In-class ⊠One-to-one ⊠ Small group □Distance □Blended |
| Recommended duration | Budgeting - 6 hours Credit and Debt - 3 hours |
| | Banks and Credit Unions Helping You - 3 hours |
| Scheduling details | N/A |
| How to get these materials | You can download all materials from our website or www.learningnetworks.ca and reprint |
| | them. You can access our materials without training but training is recommended. |
| | Train the Trainer is through webinars available on the website. |
| Training Details | N/A |
| Costs that may be | Printing costs, meeting costs |
| associated with training | |

| Targeted Training | Financial Literacy | |
|----------------------------|---|--|
| Training Description | Financial literacy workshop | |
| Developed by | LBS Delivery Program | |
| Contact Information | Niagara Regional Native Centre | |
| | Tara Yott | |
| | 905-685-8547 | |
| | literacypc@nrnc.ca | |
| Entrance Criteria | 19 years and older | |
| | Literacy and basic skills are less Level 3 of the International Adult Literacy and Skills Survey | |
| | (IALSS) or the Ontario Adult Literacy Curriculum Framework (OALCF) | |
| | Proficient enough in speaking and listening to English or French | |
| Delivery details | Workshop Style | |
| Type of delivery | $oxed{oxed}$ In-class $oxed{\Box}$ One-to-one $oxed{\Box}$ Small group $oxed{\Box}$ Distance $oxed{oxed}$ Blended | |
| Recommended duration | 6 weeks | |
| Scheduling details | # of days: 1 day a week | |
| How to get these materials | Materials are available but not on website, willing to share any resources we have. No | |
| | training is necessary for most practitioners. Most practitioners can deliver these programs | |
| | with little or no training since they are already capable. | |

| Targeted Training | Credit Preparation |
|-----------------------------|---|
| Training Description | Refine thinking skills, writing, reading, and mathematics strategies for credit. Computer use |
| | and research is key. The final task, based on the action plan, is a personal portfolio. Upon |
| | registration, counsellors use learner files to determine whether credits toward a Grade 12 |
| | diploma may be granted. |
| Developed by | Centre for Lifelong Learning, London District Catholic School Board |
| | 1230 King Street |
| | London, ON |
| | N5W 2Y2 |
| | 519-675-4436, ext. 20017 |
| Contact Information | Jill C. Slemon, Ed.D., C.C.C. |
| | 1230 King Street |
| | London, ON |
| | N5W 2Y2 |
| | 519-675-4436 x 20017 |
| Entrance Criteria | Canadian citizen, newcomer to Canada with Canada Language Benchmark 6 or higher |
| Audiences for this training | Recommended: LBS Levels 2, 3 |
| Delivery details | OALCF Digital Technology curriculum placed on Desire2Learn learning management |
| | platform. Registered adult learners have personal, private email accounts and storage |
| | drives. |

| Type of delivery | X In-class □One-to-one □ Small group □Distance □Blended | |
|--------------------------|---|--|
| Recommended duration | Number of hours may vary based on progress and number of hours in class | |
| Scheduling details | # of hours: 9:00 AM – 11:30 AM and 12:00 PM -2:30 PM | |
| | # of days: 5 days per week | |
| | # of weeks: 9 weeks | |
| Training Details | Teacher-facilitated delivery | |
| Costs that may be | Free | |
| associated with training | | |

| Targeted Training | Budgeting for the 21st Century |
|--------------------------|--|
| Training Description | This module includes Power Points, Learner Workbooks with slides and activities for |
| | each session, as well as a draft Learner Plan Template outlining suggested milestones |
| | from the Ontario Adult Literacy Curriculum Framework and a sampling of the |
| | activities. Learners with basic literacy skills will need support as they work through |
| | the module. The files are Word or PowerPoint documents so you can make |
| | modifications as necessary. The module was developed to be delivered one-to-one or |
| | in a small group setting. The module incorporates self- assessment opportunities, |
| | individual activities and activities to build relationships and soft skills. Learners will |
| | need to have access to a computer with an Internet connection to complete some of |
| | the activities. Many activities encourage group work. |
| Development Details | This training has been piloted and run by service delivery agencies in the past and |
| | will be run again in the future. Available for download from LLO's Online |
| | Bookstore. |
| Developed by | Sector Support Org |
| | Laubach Literacy Ontario |
| | LBS Delivery Program |
| Contact Information | Lana Faessler |
| | 519 -743-3309 |
| | literacy@laubach-on.ca |

| | http://www.laubach-on.ca/bookstore/book/budgeting-for-the-21st-century- | |
|-----------------------------------|---|--|
| | <u>workshop</u> | |
| Audiences for this training | English | |
| Type of delivery | ⊠ In-class ⊠One-to-one ⊠ Small group □Distance □Blended | |
| Recommended duration | Five 3-4 hour sessions | |
| Scheduling details | # of hours: 15-20 | |
| | # of days: over 5 days | |
| | # of weeks: over 3-5 weeks | |
| How to get these materials | You can download all materials from our website and reprint them | |
| | Available online on LLO's online Moodle classroom TrainingPost | |
| Practitioner Training Details (to | No training required | |
| use materials) | | |
| Costs that may be Associated | Free | |
| with Practitioner Training | | |

| Targeted Training | Budgeting Basics |
|-----------------------------|---|
| Training Description | Blended learning model - Classroom LBS Practitioner provides support while |
| | learners work through the LearningHUB's Managing Your Money short course (on |
| | the moodle platform). Workshop covers |
| | Building a Budget |
| | Setting Goals |
| | Identifying Money Losses and Areas to Save |
| | SMART Strategies to Stay Ahead of Bills |
| Development Details | Developed based on curriculum that already existed with the LearningHUB. |
| Developed by | Learning HUB (support org), Avon Maitland DSB (LBS Program) and QUILL |
| | Learning Network (regional network) |
| Contact Information | Avon Maitland DSB |
| | Courtney Brown |
| | 1-844-470-7877 x 1 |
| | courtney.brown@ed.amdsb.ca |
| | www.learninghub.ca |
| Entrance Criteria | Learners are assessed at intake to ensure they are able to perform basic money math |
| | functions such as adding, subtracting money amounts, estimating etc. |
| Audiences for this training | English |

| Type of delivery | |
|----------------------------|---|
| Recommended duration | Depending on the ability of the learners to move through the online modules quickly |
| | this workshop could run for 5 sessions for 3 hours each. Could be expanded to |
| | include more community guests/partners or to allow slower learners to move |
| | through the online curriculum. |
| Scheduling details | Depends on delivery agent, may do 1 or 2 sessions per week |
| | One online module covered per session, with the classroom practitioner introducing |
| | the concepts to be covered, and scheduling in guest speakers from the community |
| | with expertise in the area of budgeting. |
| | # of weeks: 4-6 weeks |
| | # of hours: 3 hours/week |
| | Program is 5 modules of study |
| How to get these materials | A course outline for Managing your Money can be provided upon request. |
| | Curriculum is accessed online after learner's register for the LearningHUB. |

| Targeted Training | Job Searching in the Digital World |
|-----------------------------|--|
| Training Description | 4 week Computer Training program to teach people the competencies they need as related to |
| | finding and attaining employment. |
| Development Details | Currently running this training |
| Developed by | LBS Delivery Program |
| Contact Information | Unemployed Help Centre |
| | Melody Mungar |
| | Joan Iatonna |
| | 519-944-4900 x 135 |
| | lbs@uhc.ca |
| | www.uhc.ca |
| Entrance Criteria | Client has to be seeking employment as a goal path; however, exceptions can be made. |
| Audiences for this training | English |
| Type of delivery | ⊠ In-class □One-to-one □ Small group □Distance □Blended |
| Recommended duration | 4 weeks |
| Scheduling details | # of days: 5 |
| | # of weeks: 4 |
| How to get these materials | You must order our materials from our agency (fees if any, to be determined at the time of the |
| | order). You can access our materials without training but training is recommended. |

| Targeted Training | Computer Basics |
|-----------------------------|---|
| Training Description | Teacher-led course helps adults to learn online. Laptops and tablets available for use in |
| | class. If you are eligible, we will help you obtain your own computer through the Renewed |
| | Computer Technology program. |
| Developed by | Centre for Lifelong Learning, London District Catholic School Board |
| Contact Information | Jill C. Slemon, Ed.D., C.C.C. |
| | 1230 King Street, London, ON N5W 2Y2 |
| | 519-675-4436 x 20017 |
| Entrance Criteria | Canadian citizen, newcomer to Canada with Canada Language Benchmark 6 or higher |
| Audiences for this training | LBS Levels 1, 2, 3 |
| Delivery details | OALCF Digital Technology curriculum placed on Desire2Learn learning management |
| | platform. Registered adult learners have personal, private email accounts and storage |
| | drives. |
| Type of delivery | X In-class □One-to-one □ Small group □Distance □Blended |
| Recommended duration | 33 hours per level |
| Scheduling details | # of hours: 9:00 AM – 11:30 AM and 12:00 PM -2:30 PM |
| | # of days: 5 days per week |
| | # of weeks: 9 weeks |
| Costs that may be | Free |
| associated with training | |

| Targeted Training | Basic computer training: 10 week curriculum for beginners |
|--------------------------|--|
| Training Description | Learn to use the computer for |
| | • Job search |
| | Creating your resume and cover letter |
| | Sending Emails |
| | Internet search |
| | Learn in small groups about |
| | • Mousing |
| | Keyboarding |
| | Internet |
| | • Email |
| | Microsoft Office Word |
| Development Details | Currently running this training |
| Developed by | LBS Delivery Program |
| | AlphaPlus assisted and consulted with us to set up resources, and training for staff and |
| | volunteers. |
| Contact Information | Lakeshore Adult Learning, LAMP CHC |
| | Johanna Milic, Co-ordinator |
| | 416-252-9701 x 243 |
| | johannam@lampchc.org |

| | www.lampchc.org |
|-----------------------------|---|
| Entrance Criteria | For computer curriculum, learners need to be at functional level 1 in reading and writing |
| Audiences for this training | English |
| Delivery details | Many learners move on to distance learning, e.g. Learning Hub, and still attend the drop-in |
| | support group |
| Type of delivery | ☑ In-class ☑One-to-one ☑ Small group ☑Distance ☑Blended |
| Recommended duration | 3-4 months |
| | 4-6 months |
| | All learners must commit to their goal plans - in a once weekly community program, small |
| | group, volunteer led format, and learners need over 3 months for the curriculum program. |
| Scheduling details | # of hours: 2-3 |
| | # of days: 1 time/week |
| | # of weeks: 10 |
| How to get these materials | You must order our materials from our agency (fees if any, to be determined at the time of |
| | the order). |
| Practitioner Training | Face-to-face sessions, and we would need to have staff funding resources for flexibility to |
| Details (to use materials) | train city or province wide. |
| Costs that may be | a) Face-to-face training |
| associated with training | b) Travel costs |
| | c) Accommodations/meals |

| d) Materials |
|-----------------|
| e) Facilitation |

| Targeted Training | Essential Skills for Parenting |
|-----------------------------|---|
| Training Description | Learners that want to improve parenting skills and learn about child development. |
| Developed by | LBS Delivery Program |
| Contact Information | Bridge to Success |
| | Robyn Cook-Ritchie |
| | 519-759-0000 x 277312 |
| | robyn.cookritchie@granderie.ca |
| Audiences for this training | OW target group |
| | English |
| Type of delivery | □ In-class □One-to-one ⊠ Small group □Distance □Blended |
| Recommended duration | 2 weeks - 4 weeks |
| Scheduling details | # of hours: 24-32 total |
| | # of days: over 8 sessions |
| | # of weeks: 4-8 depending on learner group |
| How to get these materials | You can download and use our materials without training |
| | Zip file can be provided to agency who requests it |
| Practitioner Training | N/A |
| Details (to use materials) | |
| Costs that may be | Possible printing costs |
| Associated | |

| Targeted Training | Digital Basics |
|-----------------------------|---|
| Training Description | Developed specifically to support learners referred from Employment Services that need to |
| | upgrade digital literacy and communication skills to support job search. |
| Development Details | We have run this session continuously and successfully for the past three years. |
| Developed by | LBS Delivery Program |
| Contact Information | Bridge to Success |
| | Robyn Cook-Ritchie |
| | 519-759-0000 x 277312 |
| | robyn.cookritchie@granderie.ca |
| Entrance Criteria | None |
| Audiences for this training | English |
| Type of delivery | ☐ In-class ☐ One-to-one ☐ Small group ☐ Distance ☐ Blended |
| Recommended duration | 2-4 weeks |
| Scheduling details | # of hours: 18-24 |
| | # of days: 6 |
| | # of weeks: 3 |
| How to get these materials | You can download and use our materials without training |
| | Zip file can be emailed to an agency if requested |

| Targeted Training | Communications for the Employment Pathway |
|-----------------------------|--|
| Training Description | For individuals that wish to improve their computer skills, over 19 and looking for work. |
| | Communications for the Employment Pathway will broaden their employment |
| | opportunities with up-to-date communications skills. Learners will become more |
| | employable by learning relevant computer skills through engaging activities that explore |
| | today's workplace and their part in it. At the same time, learners will discover the type of |
| | work that is right for them. This is an 8-week course. |
| Development Details | Currently running this training. |
| Developed by | Ottawa Community Coalition for Literacy (OCCL) |
| Contact Information | Algonquin College, Smiths Falls Centre |
| | Anne Davis |
| | 613-727-4723 x 3537 |
| | davisa@algonquincollege.com |
| | www.algonquincollege.com/access/smithsfalls/ |
| Entrance Criteria | Learners need to be able complete tasks at OALC level 2. A minimum score of 220 on the |
| | ESEE reading test is required. |
| Audiences for this training | English |
| Delivery details | ☐ In-class ☐ One-to-one ☐ Small group ☐ Distance ☐ Blended |
| Recommended duration | 1-2 months |
| Scheduling details | # of hours: 3 |
| | |

| | # of days: 2 |
|----------------------------|---|
| | # of weeks: 8 |
| How to get these materials | This training will be available to other LBS agencies, just not at this time. |

| Targeted Training | Computer Training - Essential Skills of Computer Use |
|--------------------------|--|
| Training Description | This computer training offers Understanding the Windows Environment, Introduction to |
| | Word, Excel, Email and the Internet. |
| | Specifically it includes |
| | locating information or products |
| | communicating with customers, colleagues or companies through email |
| | creating documents for companies, job searching or community clubs |
| | using a spreadsheet to create contact lists, budgets or calendars |
| | using Email to send information through attachments. |
| Developed by | Developed by Trent Valley Literacy Association |
| Contact Information | Lesley Hamilton - progammanager@tvla.ca |
| | Lisa Marinzel – <u>instructor@tvla.ca</u> |
| | Trent Valley Literacy Association (TVLA) |
| | 825 Chemong Road, Peterborough, ON K9H 5Z5 |
| | Phone: 705-749-0777 |
| Entrance Criteria | Must be: |
| | an Ontario resident |
| | at least 19 years old |
| | an adult whose literacy and basic skills are assessed at intake as being less than the |
| | end of level 3 of the IALSS, or the OALCF |

| Audiences for this training | This training is suitable for a variety of learners including those who are planning to enter |
|-----------------------------|---|
| | the workforce for the first time, people who are changing careers. |
| Type of delivery | ☑ In-class ☐One-to-one ☐ Small group ☐Distance ☐Blended |
| Recommended duration | 24 hours |
| Scheduling details | 3 hours per day for 8 sessions |
| How to get these materials | Contact TVLA at 705-749-0777 |
| | General email – <u>info@tvla.ca</u> |
| Costs that may be | Printing of the computer manual |
| associated with training | A USB key for each learner |

| Targeted Training | Four Directions: Anishinaabe Self-Growth program |
|--------------------------|---|
| Training Description | This self-growth resource was created by the ONLC called Self-Management, Self-Direction: |
| | Back to Basics. This resource is used as a supplemental resource between facilitator lead |
| | topics. We have an outline of topics for class presentations but not the direct material to be |
| | covered in the sessions. |
| Development Details | A text entitled, "Self-Management, Self-Direction-Back to the Basics-Student Workbook," can |
| | be utilized with-in the delivery of services. A bit of the context is utilized in the services of |
| | delivery. There is also another Resource available that can help Literacy and Basic Skills |
| | programs, regarding tasks and lesson plans. It is called "Including Elders," A Guide for |
| | Indigenous Literacy Programs. This Resource is available through the Ontario Native |
| | Literacy Coalition at a small cost. |
| Developed by | LBS Delivery Program |
| | Aboriginal Support Org |
| | Elder assisted in creation of program and will facilitate program |
| Contact Information | Aamjiwnaang Adult Education program |
| | Terry Plain/Emily Williams |
| | 519-336-8410 x 285 |
| | terryplain@aamjiwnaang.ca / ewilliams@aamjiwnaang.ca |
| Entrance Criteria | Must be at least 19 years of age, with no post-secondary schooling and currently |
| | unemployed, less than a skills level 3/Ontario Adult Literacy Curriculum Framework. |

| Audiences for this training | Persons looking for mental, emotional, and spiritual growth in order to build confidence and |
|-----------------------------|--|
| | self-esteem |
| Type of delivery | □ In-class □One-to-one ⊠ Small group □Distance □Blended |
| Recommended duration | 6 weeks |
| Scheduling details | # of hours: 10 |
| | # of days: 2 |
| | # of weeks: 6 |
| How to get these materials | Contact the Ontario Native literacy Coalition for materials/resources aforementioned in the |
| | Development Details of this form. |

| Targeted Training | Computers training (either for seniors or for employment purposes) |
|-----------------------------|--|
| Training Description | Internet training based on individual skill level and goals. Offered for job seekers and |
| | seniors. Internet banking, Job bank, emails and sending attachments. |
| Development Details | Ran it in the past but currently don't run it in our agency |
| Developed by | LBS Delivery Program |
| Contact Information | Aamjiwnaang Adult Education program |
| | Terry Plain |
| | 519-336-8410 x 285 |
| | terryplain@aamjiwnaang.ca |
| Entrance Criteria | 19 years or older |
| | Open to the Aamjiwnaang First Nation and the surrounding community |
| Audiences for this training | Aboriginal Specific |
| Type of delivery | |
| Recommended duration | 1 month to 2 months |
| Scheduling details | Usually the program runs twice a week, in 2 hour segments each, for about 4-6 weeks. |
| | # of hours: 2 |
| | # of days: 2 |
| | # of weeks: 4-6 |

| Targeted Training | Computer Job Readiness |
|-----------------------------|---|
| Training Description | 8 week course 9 hours per week. Offered for those looking for employment with few/ no |
| | computer skills. Keyboarding, Excel, PowerPoint, Internet search/ Job bank. |
| Development Details | This program is taught on site, a trainer is on hand. The program is often referred to by |
| | employment services. This program can help learners bridge to high school credits. |
| Developed by | LBS Delivery Program |
| Contact Information | Lambton Kent District School Board |
| | Trish Daubs |
| | 519-383-8787 |
| | Patricia.Daubs@lkdsb.net |
| | http://www.lkdsb.net/AdultEd/Upgrading/Pages/default.aspx |
| Entrance Criteria | Must be assessed and fall within the OALCF levels - Course is designed for those with little |
| | or no computer experience |
| Audiences for this training | English |
| | Aboriginal Specific |
| | Laid off workers |
| Delivery details | Can be delivered on site in an action centre |
| Type of delivery | $oxed{oxed}$ In-class $oxed{\Box}$ One-to-one $oxed{\Box}$ Small group $oxed{\Box}$ Distance $oxed{\Box}$ Blended |
| Recommended duration | 1 month to 2 months |
| Scheduling details | # of hours: 3 |

| | # of days: 3 |
|----------------------------|---|
| | # of weeks: 8 |
| How to get these materials | You can access our materials without training but training is recommended |
| Training Details | Train the Trainer training is through face-to-face sessions |
| Costs that may be | a) Face-to-face training |
| associated with training | b) Travel accommodations |
| | c) Meals |
| | d) Materials |
| | e) Facilitation |

| Targeted Training | Social Media 101 (Facebook, Twitter, Pinterest, LinkedIn, YouTube, etc.) |
|----------------------------|---|
| Training Description | Free self-directed online learning modules for social media marketing. |
| Development Details | Currently running this training |
| Developed by | Community Sector Support Org |
| Contact Information | Community Literacy of Ontario |
| | Joan Beaudry |
| | 705-733-2312 |
| | clo@bellnet.ca |
| | http://www.communityliteracyofontario.ca/ |
| Entrance Criteria | English |
| Delivery details | Self-directed online training available at: |
| | http://www.communityliteracyofontario.ca/social-media-marketing/ |
| Type of delivery | □ In-class □ One-to-one □ Small group □ Distance □ Blended |
| Recommended duration | short term - 3 hours or less |
| How to get these materials | http://www.communityliteracyofontario.ca/social-media-marketing/ |
| Practitioner Training | Offered both online via a series of webinars and via face-to-face training sessions |
| Details (to use materials) | |
| Costs that may be | Free |
| Associated with | |
| Practitioner Training | |

| Training | Digital Technology |
|-----------------------------|---|
| Training Description | This Digital Technology Training is specifically designed for learners that lack the required |
| | computer related skills for our society. This training enables learners to develop the OALCF |
| | competencies to succeed in the world of work, Apprenticeship, Secondary School Credit, |
| | Post -Secondary or Independence. |
| | Topics include introduction to the following areas of study: Computer Basics, Using |
| | Windows, Excel, Internet and Email, and Keyboarding Skills. |
| Development Details | Continuous Intake |
| Developed by | Niagara Catholic District School Board |
| | LBS Delivery Program |
| Contact Information | Mr. Mario DiVittorio |
| | Acting Principal - Continuing Catholic Education Centres |
| | 905-734-4495 |
| | mario.divittorio@ncdsb.com |
| | niagaracatholic.ca |
| Entrance Criteria | Very little to no computer experience |
| | English |
| Audiences for this training | Minimum – 19yrs of age |
| Delivery details | Offered at all Continuing Catholic Education Centres |

| Type of delivery | ☐ In-class ☐ One-to-one ☐ Small group ☐ Distance ☐ Blended |
|----------------------------|--|
| Recommended duration | 1 month to 2 months |
| Scheduling details | # of hours: 3 |
| | # of weeks: 5-6 weeks |
| How to get these materials | Any materials would require board approval |
| | Printed copies only |

| Targeted Training | INTAKE-Action Plan and Level One Learning |
|-----------------------------|---|
| Training Description | Participate in group discussions and individual work to establish entry level. Form this |
| | material, learners will create a Personal Life Timeline. Recording completed tasks helps |
| | them check progress. Adults working at Level 1 complete basic tasks in English, |
| | mathematics and self-management to prepare for advanced training. Teacher provides |
| | directed instruction initially for this group. |
| Developed by | Centre for Lifelong Learning, London District Catholic School Board |
| Contact Information | Jill C. Slemon, Ed.D., C.C.C. |
| | 1230 King Street |
| | London, ON N5W 2Y2 |
| | 519-675-4436 x 20017 |
| Entrance Criteria | At least 18 years of age; out of high school for more than 1 year, ESL students are welcome |
| | and will need to be at CLB of 6 or higher in listening and speaking |
| Audiences for this training | LBS Levels 1, 2, 3 |
| Type of delivery | X In-class □One-to-one □ Small group □Distance □Blended |
| Recommended duration | 25-50 hrs |
| Scheduling details | # of hours: 9:00 AM - 11:30 AM and 12:00 PM -2:30 PM |
| | # of days: 5 days per week |
| | # of weeks: 9 weeks |
| How to get these materials | Provided |

| Targeted Training | Employment and Pre-Apprenticeship Readiness Program |
|-----------------------------|---|
| Training Description | OALCF Digital Technology curriculum placed on Desire2Learn learning management |
| | platform. |
| Developed by | Centre for Lifelong Learning, London District Catholic School Board |
| Contact Information | Jill C. Slemon, Ed.D., C.C.C. |
| | 1230 King Street |
| | London, ON |
| | N5W 2Y2 |
| | 519-675-4436 x 20017 |
| Entrance Criteria | Canadian citizen, newcomer to Canada with Canada Language Benchmark 6 or higher |
| Audiences for this training | LBS 2, 3 |
| Delivery details | Registered adult learners have personal, private email accounts and storage drives. |
| Type of delivery | X In-class □One-to-one □ Small group □Distance □Blended |
| Recommended duration | Number of hours may vary based on progress and number of hours in class |
| Scheduling details | # of hours: 9:00 AM – 11:30 AM and 12:00 PM -2:30 PM |
| | # of days: 5 days per week |
| | # of weeks: 9 weeks |

| Targeted Training | Working on My Own: Managing Myself |
|-----------------------------|--|
| Training Description | This module includes PowerPoints, Learner Workbooks with slides and activities for each |
| | session, as well as a draft Learner Plan Template outlining suggested milestones from the |
| | Ontario Adult Literacy Curriculum Framework and a sampling of the activities. The |
| | milestones that have been suggested are not leveled or Level 1. Learners with basic literacy |
| | skills will need support as they work through the module. The files have been provided to |
| | you as Word or PowerPoint documents so you can make modifications as necessary. The |
| | module was developed to be delivered one-on-one or in a small group setting. The module |
| | incorporates self-assessment opportunities, individual activities and activities to build |
| | relationships and soft skills. Learners will need to have access to a computer with an |
| | Internet connection to complete some of the activities. Many activities encourage group |
| | work. |
| Developed by | Sector Support Org - Laubach Literacy Ontario |
| | TCU funded project field tested by service delivery agencies. |
| Contact Information | Lana Faessler |
| | 519-743-3309 |
| | literacy@laubach-on.ca |
| | http://www.laubach-on.ca/bookstore/book/managing-myself-module-a-and-b |
| Audiences for this training | English |
| Type of delivery | ⊠ In-class ⊠One-to-one ⊠ Small group ⊠Distance ⊠Blended |

| Recommended duration | Seven session workshop. Each session 3-4 hours |
|----------------------------|---|
| Scheduling details | # of hours: 21-28 |
| | # of days: 7 |
| | # of weeks: 3-7 depending on how scheduled |
| How to get these materials | You can download all materials from our website and reprint them. |
| | Available online on LLO's online Moodle classroom TrainingPost |

| Targeted Training | Working on My Own: Problem Solving and Critical Thinking |
|-----------------------------|--|
| Training Description | This module includes PowerPoints, Learner Workbooks with slides and activities for each |
| | session, as well as a draft Learner Plan Template outlining suggested milestones from the |
| | Ontario Adult Literacy Curriculum Framework and a sampling of the activities. The |
| | milestones that have been suggested are not leveled or Level 1. Learners with basic literacy |
| | skills will need support as they work through the module. The files have been provided to |
| | you as Word or PowerPoint documents so you can make modifications as necessary. The |
| | module was developed to be delivered one-on-one or in a small group setting. The module |
| | incorporates self-assessment opportunities, individual activities and activities to build |
| | relationships and soft skills. Learners will need to have access to a computer with an |
| | Internet connection to complete some of the activities. Many activities encourage group |
| | work. |
| Developed by | Sector Support Org - Laubach Literacy Ontario |
| | TCU funded project field tested by service delivery agencies. Available May 2015. |
| Contact Information | Lana Faessler |
| | 519 -743-3309 |
| | literacy@laubach-on.ca |
| | http://www.laubach-on.ca/bookstore/book/problem-solving-module |
| Audiences for this training | English |
| Type of delivery | ☑ In-class ☑One-to-one ☑ Small group ☑Distance ☑Blended |

| Recommended duration | Seven session workshop. Each session 3-4 hours |
|----------------------------|--|
| Scheduling details | # of hours: 21-28 |
| | # of days: 7 |
| | # of weeks: 3-7 depending on how scheduled |
| How to get these materials | You can download all materials from our website and reprint them |
| | Available online on LLO's online Moodle classroom TrainingPost |

| Targeted Training | Working on My Own: Time Management and Organization |
|-----------------------------|--|
| Training Description | This module includes PowerPoints, Learner Workbooks with slides and activities for each |
| | session, as well as a draft Learner Plan Template outlining suggested milestones from the |
| | Ontario Adult Literacy Curriculum Framework and a sampling of the activities. The |
| | milestones that have been suggested are not leveled or Level 1. Learners with basic literacy |
| | skills will need support as they work through the module. The files have been provided to |
| | you as Word or PowerPoint documents so you can make modifications as necessary. The |
| | module was developed to be delivered one-on-one or in a small group setting. The module |
| | incorporates self-assessment opportunities, individual activities and activities to build |
| | relationships and soft skills. Learners will need to have access to a computer with an |
| | Internet connection to complete some of the activities. Many activities encourage group |
| | work. |
| Developed by | Sector Support Org - Laubach Literacy Ontario |
| | TCU funded project field tested by service delivery agencies |
| Contact Information | Lana Faessler |
| | 519- 743-3309 |
| | literacy@laubach-on.ca |
| | http://www.laubach-on.ca/bookstore/book/organization-and-time-management-module |
| Audiences for this training | English |
| Type of delivery | ⊠ In-class ⊠One-to-one ⊠ Small group ⊠Distance ⊠Blended |

| Recommended duration | Six session workshop. Each session 3-4 hours |
|----------------------------|--|
| Scheduling details | # of hours: 18-24 |
| | # of days: 6 |
| | # of weeks: 3-6 depending on how scheduled |
| How to get these materials | You can download all materials from our website and reprint them |
| | Available online on LLO's online Moodle classroom TrainingPost |

| Targeted Training | Working on My Own: Personal Learning Styles and Goal Setting |
|----------------------|--|
| Training Description | This module includes PowerPoints, Learner Workbooks with slides and activities for each |
| | session, as well as a draft Learner Plan Template outlining suggested milestones from the |
| | Ontario Adult Literacy Curriculum Framework and a sampling of the activities. The |
| | milestones that have been suggested are not leveled or Level 1. Learners with basic literacy |
| | skills will need support as they work through the module. The files have been provided to |
| | you as Word or PowerPoint documents so you can make modifications as necessary. The |
| | module was developed to be delivered one-on-one or in a small group setting. The module |
| | incorporates self-assessment opportunities, individual activities and activities to build |
| | relationships and soft skills. Learners will need to have access to a computer with an |
| | Internet connection to complete some of the activities. Many activities encourage group |
| | work. |
| Developed by | Sector Support Org - Laubach Literacy Ontario |
| | TCU funded project field tested by service delivery agencies |
| Contact Information | Lana Faessler |
| | 519- 743-3309 |
| | literacy@laubach-on.ca |
| | http://www.laubach-on.ca/bookstore/book/personal-learning-styles-and-goal-setting- |

| | <u>module</u> |
|-----------------------------|--|
| Audiences for this training | English |
| Type of delivery | ⊠ In-class ⊠One-to-one ⊠ Small group ⊠Distance ⊠ Blended |
| Recommended duration | Four session workshop. Each session 3-4 hours |
| Scheduling details | # of hours: 12-16 |
| | # of days: 4 |
| | # of weeks: 2-4 depending on how scheduled |
| How to get these materials | You can download all materials from our website and reprint them |
| | Available online on LLO's online Moodle classroom TrainingPost |

| Targeted Training | Indigenous Women's Roles-Haudenosaunee Perspective |
|----------------------------|--|
| Training Description | This webinar will present information on how to use the Indigenous Women's Roles Edu- |
| | Kit-An Iroquoian, Anishinaabe and Cree Perspective. |
| Development Details | ONLC has developed the materials and made an educational kit that is available through |
| | ONLC but the delivery will be done through the 23 Service Delivery agencies throughout |
| | Ontario. |
| Developed by | Ontario Native Literacy Coalition (Aboriginal Support Organization) |
| Contact Information | Ontario Native Literacy Coalition |
| | Michelle Davis |
| | 519-445-1539 |
| | onlcxd@gmail.com |
| | www.onlc.ca |
| Entrance Criteria | Aboriginal Specific |
| Type of delivery | oxtimes In-class $oxtimes$ One-to-one $oxtimes$ Small group $oxtimes$ Distance $oxtimes$ Blended |
| Recommended duration | 2 weeks - 4 weeks |
| | 1 month to 2 months |
| Scheduling details | Varied across Ontario at ONLC member organizations |
| How to get these materials | Available from the provider |

| Targeted Training | Customer Service Excellence |
|--------------------------|--|
| Training Description | Formally Retail Program, now Customer Service Excellence |
| | POS training |
| | 1. Customer Service Training |
| | 2. Money Math |
| | 3. Shelf Stocking Soft Skills Training |
| | Basic Math Program |
| | 1. All basic short and long operations |
| | 2. Money Use |
| | 3. Time Measurement |
| Developed by | LBS Delivery Program |
| Contact Information | The Literacy Group |
| | Chris Prosser |
| | 519-743-6090 |
| | chris@theliteracygroup.com |
| | http://theliteracygroup.com/customer-service-excellence-and-point-of-sale/ |
| Entrance Criteria | 19 years or older; no post-secondary education in Canada; post-secondary education outside |
| | of Canada but in English; ESL students are welcome but must have a minimum CLB level of |
| | 6 in speaking and listening |

| Audiences for this training | a) Learners who have a CLB Level of 6 or above in Speaking and Listening |
|-----------------------------|--|
| | b) Learners aged 19 and above |
| | c) Learners working at no higher than OALCF level 2 |
| | d) Canadian citizen or permanent resistant |
| | e) English |
| Type of delivery | |
| Recommended duration | 4-5 weeks, 4 hours per week |
| How to get these materials | All materials provided |

| Targeted Training | Apprenticeship Support |
|-----------------------------|---|
| Training Description | Support for people looking to acquire a trade or help with an apprenticeship. |
| Developed by | LBS Delivery Program |
| | Valley Adult Learning Association |
| Contact Information | Barb Duguay |
| | 1-807-274-3553 |
| | vala@jam21.net |
| | www.vala.ca |
| Audiences for this training | Aboriginal Specific |
| Type of delivery | ⊠ In-class ⊠One-to-one ⊠ Small group □Distance ⊠ Blended |

| Targeted Training | Apprenticeship Answers |
|-----------------------------|--|
| Training Description | Apprenticeship Answers |
| Development Details | Exploratory Apprenticeship curriculum developed with funding from MAESD |
| Developed by | Literacy Link Niagara |
| Contact Information | Ashley Hoath-Murray, Literacy Link Niagara, operation@literacylinkniagara.ca |
| Entrance Criteria | Level 2-3, Learners interested in Apprenticeship or unsure of career pathway |
| Audiences for this Training | Practitioners |
| Delivery Details | Overview of curriculum, facilitated discussion on how to support and encourage |
| | Apprenticeship in specific communities |
| Type of Delivery | ☐ In-class ☐ One-to-one ☐ Small group ☐ Distance ☐ Blended |
| Recommended Duration | 2-3 hours |
| Scheduling Details | Flexible |
| How to get these materials | http://www.literacylinkniagara.ca/about-us/projects/apprenticeship-answers- |
| | <u>curriculum/</u> |
| Practitioner Training | Materials are free to use and can be adapted |
| Details (to use materials) | |
| Costs that may be | Travel, Accommodation, Food |
| Associated with | |
| Practitioner Training | |

| Targeted Training | Introduction to Computers for Employment |
|-----------------------------|--|
| Training Description | This is a computer course for beginners who are looking to increase their employability |
| | skills. Course includes introduction to hardware, the mouse, typing, Internet, email and |
| | word processing. |
| Developed by | LBS Delivery Program |
| | Valley Adult Learning Association |
| Contact Information | Barb Duguay |
| | 1-807-274-3553 |
| | vala@jam21.net |
| | www.vala.ca |
| Audiences for this training | Aboriginal Specific |
| Type of delivery | ⊠ In-class ⊠One-to-one ⊠ Small group □Distance □Blended |
| Recommended duration | 6 sessions |

| Targeted Training | Introduction to Office Administration |
|-----------------------------|---|
| Training Description | Introductory course to reception and office administration that includes Microsoft Word and |
| | Excel or Power Point, typing, theory, workshops and a 30 hour practicum at the VALA |
| | office. (These classes can be done as independent studies.) |
| Developed by | LBS Delivery Program |
| | Valley Adult Learning Association |
| Contact Information | Barb Duguay |
| | 1-807-274-3553 |
| | vala@jam21.net |
| | www.vala.ca |
| Audiences for this training | Aboriginal Specific |
| Type of delivery | ⊠ In-class ⊠One-to-one ⊠ Small group □Distance ⊠ Blended |
| Recommended duration | 10 weeks |

| Targeted Training | Introduction to Digital Technology |
|-----------------------------|---|
| Training Description | Learn how to |
| | Use your digital camera and Google's Picasa for sharing. |
| | Use different Social Media platforms |
| | Text using your smartphone |
| | Discover multiple digital media services |
| | Create music with your computer |
| | Become more familiar with Tablet computers, along with a host of other options. |
| | Spreadsheets |
| | This course will provide an introduction to spreadsheets and includes spreadsheet setup, |
| | editing, formatting, formulas and functions, conditional formatting and if-then statements. |
| Developed by | LBS Delivery Program |
| | Valley Adult Learning Association |
| Contact Information | Barb Duguay |
| | 1-807-274-3553 |
| | vala@jam21.net |
| | www.vala.ca |
| Audiences for this training | Aboriginal Specific |
| Type of delivery | ⊠ In-class ⊠One-to-one ⊠ Small group □Distance ⊠Blended |

| Targeted Training | Presentations |
|-----------------------------|--|
| Training Description | This course will provide an introduction to presentations and includes slide setup, editing, |
| | formatting, graphics, transitions and animations. |
| Developed by | LBS Delivery Program |
| | Valley Adult Learning Association |
| Contact Information | Barb Duguay |
| | 1-807-274-3553 |
| | vala@jam21.net |
| | www.vala.ca |
| Audiences for this training | Aboriginal Specific |
| Type of delivery | ⊠ In-class ⊠One-to-one ⊠ Small group □Distance ⊠ Blended |

| Targeted Training | Desktop Publishing |
|-----------------------------|--|
| Training Description | This course will provide an introduction to desktop publishing and includes document |
| | setup, editing, formatting, graphics, and much more. |
| Developed by | LBS Delivery Program |
| | Valley Adult Learning Association |
| Contact Information | Barb Duguay |
| | 1-807-274-3553 |
| | vala@jam21.net |
| | www.vala.ca |
| Audiences for this training | Aboriginal Specific |
| Type of delivery | ⊠ In-class ⊠One-to-one ⊠ Small group □Distance ⊠ Blended |

| Targeted Training | Word Processing |
|-----------------------------|---|
| Training Description | This course will provide an introduction to word processing and includes editing, |
| | formatting, page setup, graphics, clip art and templates. |
| Developed by | LBS Delivery Program |
| | Valley Adult Learning Association |
| Contact Information | Barb Duguay |
| | 1-807-274-3553 |
| | vala@jam21.net |
| | www.vala.ca |
| Audiences for this training | Aboriginal Specific |
| Type of delivery | ⊠ In-class ⊠One-to-one ⊠ Small group □Distance ⊠ Blended |

| Targeted Training | Gift of Self Esteem |
|-----------------------------|---|
| Training Description | Anishnabee based training. |
| Developed by | LBS Delivery Program |
| Contact Information | Niagara Regional Native Centre |
| | Tara Yott |
| | 905-685-8547 |
| | literacypc@nrnc.ca |
| Audiences for this training | Aboriginal Specific |
| | English |
| Delivery details | Workshop Style |
| Type of delivery | $oxed{oxed}$ In-class $oxed{\Box}$ One-to-one $oxed{\Box}$ Small group $oxed{\Box}$ Distance $oxed{oxed}$ Blended |
| Recommended duration | 6 weeks |
| Scheduling details | # of days: 1 days a week |
| How to get these materials | Program was purchased and copywritten. Materials are available but not on website, |
| | willing to share any resources we have. |
| Practitioner Training | No training is necessary for most practitioners. |
| Details (to use materials) | Most practitioners can deliver these programs with little or no training since they are already |
| | capable. |

| Targeted Training | G1 Literacy Prep |
|-----------------------------|---|
| Training Description | G1 Driver's Ed/Test Preparation |
| Development Details | Completed |
| Developed by | HWDSB -Community & Continuing Education LBS Program (Hill Park Learning Centre) |
| Contact Information | Angela Parkin - LBS Program Manager |
| | 905-561-2190 |
| | aparkin@hwdsb.on.ca |
| | Trevor Blanchette – Instructor |
| | 905-561-2190 x 4791 |
| | tjblanch@hwdsb.onca |
| Entrance Criteria | English or Canadian Language Benchmark 5 (Reading & Writing) |
| Audiences for this Training | Anyone / 19 Years or older |
| Delivery Details | Variety of approaches - presentation, digital, video, workshop, speakers |
| Type of Delivery | oximes In-class $oximes$ One-to-one $oximes$ Small group $oximes$ Distance $oximes$ Blended |
| Recommended Duration | 6 Sessions |
| Scheduling Details | Offered day & night |
| | # of hours: 5:30 Pm - 7:30 PM |
| | # of days: 2 days (Tuesday and Thursday) |
| | Next Session: Feb 12 – Feb 28, 2019 |
| How to get these materials | Contact Information above |

| Practitioner Training | No training required |
|----------------------------|----------------------|
| Details (to use materials) | |
| Costs that may be | Free |
| Associated with | |
| Practitioner Training | |

| Targeted Training | Reaching to Succeed |
|-----------------------------|---|
| Training Description | Employment/Post-Secondary Transition Course. |
| Developed by | LBS Delivery Program |
| Contact Information | Niagara Regional Native Centre |
| | Tara Yott |
| | 905-685-8547 |
| | literacypc@nrnc.ca |
| Audiences for this training | Aboriginal Specific |
| | English |
| Delivery details | Workshop Style |
| Type of delivery | oximes In-class $oximes$ One-to-one $oximes$ Small group $oximes$ Distance $oximes$ Blended |
| Recommended duration | Usually 8 weeks |
| Scheduling details | # of days: 2 days a week |
| How to get these materials | Materials are available but not on website, willing to share any resources we have. |
| Practitioner Training | N/A |
| Details (to use materials) | |
| Costs that may be | Printing and meeting costs |
| Associated with | |
| Practitioner Training | |

| Targeted Training | Reverse Mentoring - Digital Literacy |
|-----------------------------|--|
| Training Description | Reverse Mentoring |
| Development Details | Digital mentoring program where youth (under 29) mentor people to increase digital skills, |
| | funded by Ontario Trillium Foundation, materials may be suitable for digital upgrading in |
| | non-mentoring environments |
| Developed by | Literacy Link Niagara |
| Contact Information | Ashley Hoath-Murray, Literacy Link Niagara, operation@literacylinkniagara.ca |
| Entrance Criteria | Desire to upgrade digital skills in provided curriculum modules |
| Audiences for this Training | Practitioners |
| Delivery Details | Overview of materials, review of the construction, best practices and challenges of this |
| | unique program with focus on how to engage, monitor and support the youth population |
| Type of Delivery | □ In-class □One-to-one □ Small group □Distance □Blended |
| Recommended Duration | One day |
| Scheduling Details | Flexible |
| How to get these materials | http://www.literacylinkniagara.ca/about-us/projects/reverse-mentoring/ |
| | |
| Practitioner Training | Materials are free to use and can be adapted |
| Details (to use materials) | |
| Costs that may be | Travel, Accommodation, Food |
| Associated | |

| Targeted Training | Return to Work Upgrading Program |
|-----------------------------|---|
| Training Description | Return to Work |
| Development Details | 4-5 week curriculum package that helps women who have been out of the workforce |
| | (usually caregiving) for 3+ years refresh their skills for employment or training |
| Developed by | Literacy Link Niagara and Adult Basic Education Association |
| Contact Information | Ashley Hoath-Murray, Literacy Link Niagara, operation@literacylinkniagara.ca |
| Entrance Criteria | Women who have been out of the workforce for 3+ years |
| Audiences for this Training | Practitioners |
| Delivery Details | Webinar or in-person training to learn how to build a program specific to your clients from |
| | the tool box |
| Type of Delivery | ☐ In-class ☐ One-to-one ☐ Small group ☐ Distance ☐ Blended |
| Recommended Duration | One day |
| Scheduling Details | Flexible |
| How to get these materials | http://www.literacylinkniagara.ca/about-us/projects/return-to-work/ |
| Practitioner Training | Materials are free to use and can be adapted |
| Details (to use materials) | |
| Costs that may be | Travel, Accommodation, Food |
| Associated with | |
| Practitioner Training | |

| Targeted Training | Self-Management/Self-Direction |
|-----------------------------|---|
| Training Description | Anishnabee based training, good for anyone. |
| Developed by | LBS Delivery Program |
| Contact Information | Niagara Regional Native Centre |
| | Tara Yott |
| | 905-685-8547 |
| | literacypc@nrnc.ca |
| Audiences for this training | Aboriginal Specific |
| | English |
| Delivery details | Workshop Style |
| Type of delivery | |
| Recommended duration | 6 weeks |
| Scheduling details | # of days: 1 day a week |
| How to get these materials | Materials are available but not on website, willing to share any resources we have. |
| Practitioner Training | No training is necessary for most practitioners. Most practitioners can deliver these |
| Details (to use materials) | programs with little or no training since they are already capable. |

| Targeted Training | LBS/BOLD |
|-----------------------------|--|
| Training Description | When literacy gaps have been identified by a credit counsellor a referral is made to the |
| | LBS/BOLD program. The LBS/BOLD program ensures skills are upgraded to ensure |
| | success and preparedness by providing PLAR support preparation. Learners have the |
| | opportunity to upgrade their skills to enter the Credit program as well have the opportunity |
| | to do an online course delivered by a Credit teacher in order to obtain one Credit. |
| Developed by | LBS Delivery Program |
| Contact Information | Contact information: St. Charles Adult and Continuing Education Centres |
| | David Grilli |
| | 905-577-0555 |
| | grillid@hwcdsb.ca |
| | www.stcharles.ca |
| Entrance Criteria | Open to youth, LBS levels 1-3, CLB 5+, Ontario Works clients and others looking to prepare |
| | for credits |
| Audiences for this training | English |
| Type of delivery | □ In-class □One-to-one ⊠ Small group □Distance ⊠Blended |
| Recommended duration | 6 months |
| Scheduling details | # of hours: 27 |
| | # of days: 4.5 |
| | # of weeks: 24 |

| Targeted Training | Perspective Emploi |
|------------------------------|--|
| Training Description/ Nom | Nous l'avons déjà offerte, mais nous ne l'offrons pas actuellement |
| de la formation à la carte | |
| Development Details/ Cette | Programme de prestation de services d'AFB |
| formation a été élaborée | Mid North Network (MNN) |
| Contact Information/ | Le centre de formation du Nipissing |
| Coordonnées | Denyse De Bernardi |
| | 705-472-6673 |
| | ppedenyse@yahoo.ca |
| | www.formationnipissing.ca |
| Entrance Criteria/ Critères | Femmes 40 ans et plus pouvoir s'exprimer en français |
| d'admissibilité | Sans employ ou sous employee client d'Ontario au travail |
| Audiences for this training/ | Groupe culturel francophone |
| Public cible pour cette | |
| formation à la carte | |
| Delivery details/ Détails de | En petit groupe |
| livraison | |
| Recommended duration | Courte durée – trois heures ou moins, |
| Durée recommandée | De un à deux mois |
| Scheduling details/ Détails | Hours/Nbre d'heures 3 |

| du calendrier | Days/Nbre de jours3 |
|------------------------------|---|
| | Weeks?Nbre de semaines 6 |
| How to get these materials/ | Vous devez avoir suivi une formation sur l'utilisation de nos documents avant d'y avoir |
| Détails concernant les | accès. |
| documents pour la | |
| formation à la carte | |
| Training Details/ Détails de | Pour des groupes de toutes les tailles. |
| la formation | |

| Targeted Training | Service à la clientèle |
|------------------------------|--|
| Development Details/ Cette | Nous prévoyons d'offrir cette formation à la carte à l'avenir. |
| formation a été élaborée | Programme de prestation de services d'AFB |
| Developed by/ Cette | Le centre Moi j'apprends |
| formation a été élaborée | |
| Contact Information/ | Louise Lalonde |
| Coordonnées | 613-446-5312 |
| | moijapprends@bellnet.ca |
| | www.moijapprends.ca |
| Audiences for this training/ | Groupe culturel francophone |
| Public cible pour cette | |
| formation à la carte | |
| Delivery details/ Détails de | En petit groupe |
| livraison | |
| Recommended duration | De un à deux mois |
| Durée recommandée | |
| Scheduling details/ Détails | Nbre d'heures 24 heures |
| du calendrier | Nbre de jours 4 jours @semaine |
| | Nbre de semaines 6 semaines |

| Targeted Training | Online Training (in French it's called F@D) |
|--------------------------|--|
| Training Description | Online; small group and one on one depending on the learner's needs. |
| Developed by | Francophone Support Org |
| Contact Information | ABC Communautaire |
| | Normand Savoie |
| | 905- 788-3711 |
| | normand@abccommunautaire.ca |
| | http://www.abccommunautaire.ca |
| Entrance Criteria | Learners have to be French speaking |
| Type of delivery | ⊠ In-class □One-to-one ⊠ Small group ⊠Distance □Blended □Online |
| Scheduling details | Varies |
| Training Details | Train the Trainer training is through webinars |

| Targeted Training | How to Use Your Smartphone |
|-----------------------------|--|
| Training Description | Topics: Smartphone Basics, Phone Plan Choices, Cell Phone Safety and What Can My Phone Do? |
| | By the end of the course, students should be able to use their phone to its full potential, know how to keep it running smoothly, feel more confident and aware of the things to consider when making future smartphone decisions. |
| Developed by | Huntsville YMCA LBS Program |
| Contact Information | Rebecca Smith, Program Coordinator |
| | 705-789-1850 ext. 33 |
| | rebecca.smith@sm.ymca.ca |
| Entrance Criteria | Students bring their own smartphone and charger to class |
| Audiences for this Training | English |
| Type of Delivery | $oxed{oxed}$ In-class $oxed{\Box}$ One-to-one $oxed{oxed}$ Small group $oxed{\Box}$ Distance $oxed{\Box}$ Blended |
| Recommended Duration | 2 weeks |
| Scheduling Details | 2 hour classes, twice/week |
| How to get these materials | Rebecca Smith, Program Coordinator |
| | 705-789-1850 ext. 33 |
| | rebecca.smith@sm.ymca.ca |
| Practitioner Training | Smartphone technology knowledge |
| Details (to use materials) | |
| Costs Associated | None |

| Targeted Training | Conflict Resolution |
|-----------------------------|--|
| Training Description | The Conflict Resolution Skills & Strategies course offers helpful advice and activities on |
| | stress management and communication skills. It explains conflict and how different people |
| | deal with conflict in their lives. It explains the 4 P's of Conflict Resolution; Preparedness, |
| | Perception, Personality and Practice. The information in this course will help with the |
| | understanding and use of conflict resolution skills. |
| Development Details | Developed based on existing curriculum from the LearningHUB. |
| Developed by | The LearningHUB |
| Contact Information | Avon Maitland DSB |
| | Courtney Brown |
| | 1-844-470-7877 x 1 |
| | courtney.brown@ed.amdsb.ca |
| | www.learninghub.ca |
| Entrance Criteria | Learners are assessed at intake to ensure they have the reading comprehension skills, |
| | technology and/or support in place to complete the course. |
| Audiences for this Training | English |
| Delivery Details | Online (Moodle) |
| Type of Delivery | \square In-class \boxtimes One-to-one \boxtimes Small group \boxtimes Distance \boxtimes Blended |
| Recommended Duration | 20-25 hours or 2-5 weeks |

| Scheduling Details | This course can be offered independently or as a supplement in a workshop series. Blended |
|----------------------------|--|
| | learning referrals can be coordinated in advance for larger groups using the LearningHUB's |
| | Blended learning referral form. |
| How to get these materials | Course outline is available upon request. Online course can be accessed following |
| | registration and intake assessment. |
| Practitioner Training | Course material is marked by a LearningHUB practitioner. |
| Details (to use materials) | |
| Costs that may be | None |
| Associated with | |
| Practitioner Training | |

| Targeted Training | Customer Service Essentials |
|-----------------------------|--|
| Training Description | This course will explore the definition of customer service and the most common |
| | occupations that require good customer service skills. Among the content covered will be; |
| | workplace expectations, communication skills, being prepared for a career in customer |
| | service, and how to have a positive attitude for workplace success. This course will |
| | empower participants to deal effectively with difficult customers and make sure that |
| | customers have a good service experience. |
| Development Details | Developed based on existing curriculum from the LearningHUB. |
| Developed by | The LearningHUB |
| Contact Information | Avon Maitland DSB |
| | Courtney Brown |
| | 1-844-470-7877 x 1 |
| | courtney.brown@ed.amdsb.ca |
| | www.learninghub.ca |
| Entrance Criteria | Learners are assessed at intake to ensure they have the reading comprehension skills, |
| | technology and/or support in place to complete the course. |
| Audiences for this Training | English |
| Delivery Details | Online (Moodle) |
| Type of Delivery | \square In-class \boxtimes One-to-one \boxtimes Small group \boxtimes Distance \boxtimes Blended |
| Recommended Duration | 20-25 hours or 2-5 weeks |

| Scheduling Details | This course can be offered independently or as a supplement in a workshop series. Blended |
|----------------------------|--|
| | learning referrals can be coordinated in advance for larger groups using the LearningHUB's |
| | Blended learning referral form. |
| How to get these materials | Course outline is available upon request. Online course can be accessed following |
| | registration and intake assessment. |
| Practitioner Training | Course material is marked by a LearningHUB practitioner. |
| Details (to use materials) | |
| Costs that may be | None |
| Associated with | |
| Practitioner Training | |

| Targeted Training | Exploring Apprenticeship |
|-----------------------------|---|
| Training Description | This course was created for learners who would like to explore the options available to |
| | them through apprenticeship, and features content developed by Literacy Link South |
| | Central (LLSC). Divided into three parts, this course allows learners to 1. Get an Overview |
| | of Apprenticeship, including the individual trades and trade sectors; 2. Investigate Specific |
| | Trades related to the Construction, Automotive and Food Services sectors; and 3. |
| | Understand the Credentials available through apprenticeship and prepare for the tests they |
| | may encounter during the credentialing phase. You will be required to complete an intake |
| | assessment before starting this course. |
| Development Details | Developed based on existing curriculum from the LearningHUB. |
| Developed by | The LearningHUB |
| Contact Information | Avon Maitland DSB |
| | Courtney Brown |
| | 1-844-470-7877 x 1 |
| | courtney.brown@ed.amdsb.ca |
| | www.learninghub.ca |
| Entrance Criteria | Learners are assessed at intake to ensure they have the reading comprehension skills, |
| | technology and/or support in place to complete the course. |
| Audiences for this Training | English |
| Delivery Details | Online (Moodle) |

| Type of Delivery | \square In-class \boxtimes One-to-one \boxtimes Small group \boxtimes Distance \boxtimes Blended |
|----------------------------|--|
| Recommended Duration | 20-25 hours or 2-5 weeks |
| Scheduling Details | This course can be offered independently or as a supplement in a workshop series. Blended |
| | learning referrals can be coordinated in advance for larger groups using the LearningHUB's |
| | Blended learning referral form. |
| How to get these materials | Course outline is available upon request. Online course can be accessed following |
| | registration and intake assessment. |
| Practitioner Training | Course material is marked by a LearningHUB practitioner. |
| Details (to use materials) | |
| Costs that may be | None |
| Associated with | |
| Practitioner Training | |

| Targeted Training | Overview of 15 Occupational Curricula Used in LBS Agencies |
|-----------------------------|---|
| Training Description | A summary of how various literacy practitioners are working with occupational curriculum |
| | in different LBS agencies. Occupational curricula are particularly popular with learners that |
| | have employment goals. This guide provides a tool for practitioners to use in their own |
| | programs. |
| Development Details | Research was conducted using the internet, surveys of LBS organizations, focus groups, and |
| | key informant interviews. |
| Developed by | Community Literacy of Ontario |
| Contact Information | Joanne Kaattari & Catherine Toovey, |
| | Community Literacy of Ontario |
| | <u>info@communityliteracyofontario.ca</u> |
| Entrance Criteria | Learners with employment goals |
| Audiences for this Training | Practitioners |
| Delivery Details | Overview of materials |
| Type of Delivery | □ In-class □ One-to-one □ Small group □ Distance □ Blended |
| Recommended Duration | One day |
| Scheduling Details | Flexible |
| How to get these materials | http://www.communityliteracyofontario.ca/wp/wp-content/uploads/Occupational- |
| | Curricula-Listing-Dec-10-2018.pdf |
| Practitioner Training | Materials are free to use and can be adapted |

| Details (to use materials) | |
|----------------------------|------|
| Costs that may be | Free |
| Associated with | |
| Practitioner Training | |